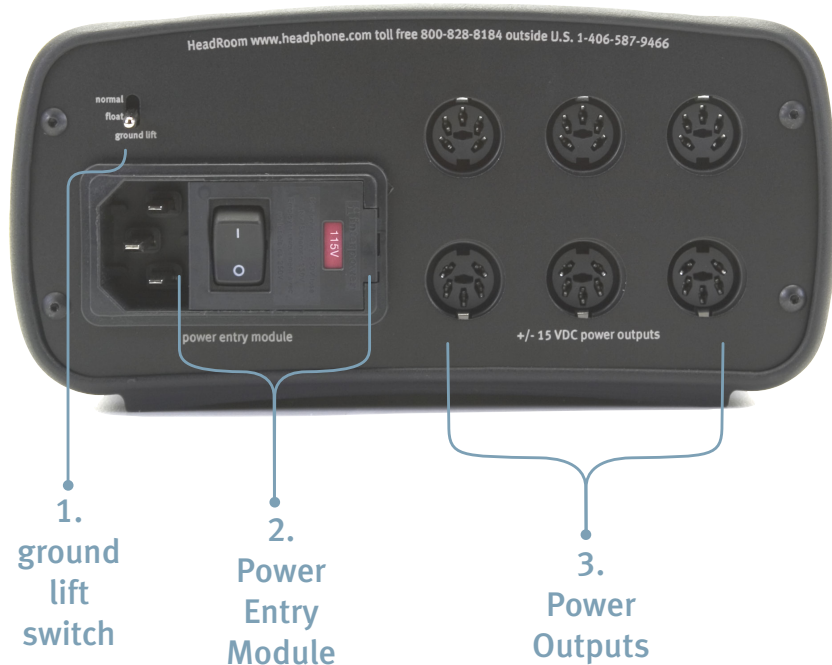


## The Desktop Power Supply



**1. Ground Lift** The Ground Lift separates the audio signal ground from the power supply ground. Usually, you will want the Ground Lift Switch to be set to 'normal', but if you hear a slight buzzing noise in your system, then turn the Ground Lift Switch to 'float'.

**2. Power Entry Module** The Power Entry Module is where the Power Supply is plugged into the wall. The power entry module can also be easily changed into other common international voltages. Using a coin or screw driver, open the module on the right side, and turn the voltage indicator around to read the appropriate voltage for your region.

**3. Power Outputs** There are 6 power outputs on the Desktop Power Supply, and is appropriate for use with any of the HeadRoom Desktop or Micro Lines of amps and DACs.

## The Desktop Power Supply

All our amps come with a surprisingly good, but still inexpensive, power supply. Any audiophile will tell you that the power supply is as, or almost as important as the audio electronics themselves. This is true. While we think the other upgrades available for the amps may be slightly more important, the Desktop Supply will get every last drop of performance out of the amp you buy.



### Hooking up your Desktop Power Supply

The Desktop Power Supply is a power supply upgrade available for purchase on our website. To connect the Desktop Power Supply, you will need a power cable with 5 pin terminations on either side. Connect the +/- 15VDC power input on the Desktop Amp to one of the power outputs on the back of the Desktop Power Supply.



## The Desktop Power Supply

### HeadRoom 30 Day Guaranty

Unless specifically stated otherwise, all HeadRoom purchases come with a 30-day satisfaction guaranty in order to give you the opportunity to evaluate your purchases. We're happy to provide you with the opportunity to refund or exchange your product, but to keep costs down we do have a few conditions. Products must be returned to us within 30 days of the date you receive the product. So make sure you try your purchase out right away! Products must be in "as-new" condition. This means that they're in pristine cosmetic condition, functioning perfectly, and include ALL materials (plastic bags, warranty cards, tie wraps, etc). In other words, please send products back exactly as you received them. If a product is returned within the 30-day return period, but is not in "as-new" condition, we will charge you a 15% restocking fee plus any labor and materials required to return the product to "as-new" condition. Sorry, but after your 30 day trial, products are no longer exchangeable or refundable.

If you're having trouble with a headphone amp or system, please contact us first to troubleshoot the problem. You can email Sales, (sales@headphone.com) or call 800.828.8184. If we can fix it while you've still got the product, everyone's happy!

### HeadRoom Manufactured Products under Warranty:

The Desktop Power Supply is warrantied for two years. If anytime within the first two years of your purchase you have a problem with your Desktop PS, you can return it for repairs under the terms of our Warranty. Visit our website for details about warranting your Desktop PS, or give us a call at 800.828.8184, and we will trouble shoot the problem, and if necessary authorize a repair.

HeadRoom is the only authorized service center for HeadRoom products, either in or out of warranty. If a unit is under warranty, there is no cost for the repair labor, parts, or shipping from HeadRoom back to you (i.e., You're responsible for paying the shipping charges to get the product to us).

### Out of Warranty Repairs

If you have an older HeadRoom amp that is out of warranty, call us at 800.828.8184 ext.104 or email service@headphone.com to troubleshoot the problem with our Service Department. Upgrades fees are calculated by labor and parts costs. HeadRoom's non-warranty repair rate is \$100 per hour (billed in 1/2 hour increments) plus parts. If the cost of the repair is over \$100, we will call you with an estimate. Repairs are conducted only on HeadRoom products. When we receive the equipment, we will initiate repairs and upgrades within 1-2 weeks and return the unit to you. You are responsible for shipping costs to and from HeadRoom for all non-warranty repair items.

## The Desktop Power Supply

### Equipment Exchanges

If you would like to exchange your purchase for another item, you have two options. You can simply purchase the item you want, and send the item you don't want back for refund within 30 days of the original purchase (don't forget to fill out the back of the Return & Exchange card and include it with your return). We will refund your credit card after we receive the item. Or, you can send your product back as an exchange, and indicate the product you would like on the Return card. We will adjust your credit card accordingly and ship you the new item. Replacement products are shipped to you as soon as possible, typically within 3-5 days provided the replacement item is in stock.

### Defective Equipment Exchanges

In the uncommon event of receiving a defective product, contact us and we will ship out a replacement product to you at no cost as soon as possible, typically within 3-5 days provided the replacement item is in stock. You will receive the replacement item along with a return shipping label and a card to include with the defective item to return to HeadRoom. Important: Fill in your name and original invoice number of your order on the card and return the item to HeadRoom within 2 weeks. If we have not received the product after 2 weeks (allowing shipping time) we will charge your credit card the amount of the defective item. Please understand that we enforce this policy as an incentive for customers to get defective equipment back to us as soon as possible.

### Shipping Products back to HeadRoom

Please ship products back in the original shipping box (or another that is comparable); please don't send headphones back in JUST the headphone box, as it's a sure bet that they will no longer be in "as-new" condition when we receive them! We HIGHLY recommend that you ship returns using an insured and "signature required" delivery method—we can't be responsible for lost or damaged packages. Finally, don't forget to include the completed Return & Exchange card and WRITE YOUR NAME on the outside of the box!

### Return Products to:

HeadRoom  
Attn: Returns  
2020 Gilkerson Drive  
Bozeman, MT 59715

### Contact Us:

www.headphone.com  
Toll Free: 800-828-8184  
Phone: 406-587-9466  
Fax: 406-586-9484